



**Annual Report** 

## Contents.

Our Green Efforts	2
Helping you go Green	3
Community Projects	4
Community Partners	5
Community Day	6
Donations & Sponsorships	7
Connect Card	8
Your Account Information	9
President's Address	
CEO Report	.11
Elections	
Rule Amendments	
Financials	

## Virtual AGM.



The Annual General Meeting for 2024 will take place online.

Wednesday, 22<sup>nd</sup> January 2025 at 7.30pm

To view & take part in the AGM you must register at www.claddaghcu.ie

If you require any additional supports to take part in the AGM, please contact info@claddaghcu.ie or call **091 537 200** prior to 18<sup>th</sup> January 2025 we will be happy to help.



# Ar scáth a chéile a mhaireann na daoine.



## **Our Green Efforts.**

#### What Sustainability Means To Us

In our actions and development, we will meet the needs of the present without compromising future generations.

#### **Our Actions**



Management and Staff have attended many seminars on Environmental, Social and Governance (ESG) and are developing initiatives that we can put in place in our Credit Union.



Our Solar Panels in our Mainguard St. branch captured 6,790 KW over the past 12 months.



Collaborated with local climate group "WarmHomeHub" in the Westside Resource Centre.



Every quarter, Staff wellbeing sessions are hosted at one of our weekly staff meetings.



Online and in person campaigns to encourage the use of E-statements and E-AGM booklets to our members.



Collaborated with other Credit Unions on ESG initiatives.

## Helping You Go Green

Thank you for your help in reducing paper usage.

By the end of 2024 we had:

4,309

Members changed over to e-statements for their accounts. This is a 45% increase on the previous year.

Members opted to receive this booklet via email\*. A 19% increase on previous year.

## Supporting members going green.

- Solar Panel Loans
- Home Insulation Loans
- **Green Renovations Loans**
- Special Bike Loan



### What you can do...

Sign up now to get your statement electronically and opt in to get this book via email using our dedicated page:



## **Community Projects...**

### **UniCash Bursary**

Claddagh Credit Union have now given away over €110,000 in our Unicash Bursary to support our third level students in education over the last 11 years.

This year our 5 winners of €1,500 each were Róisín Fuller, Saoirse Monroe, Maya Tutty, Keanah Irons, Ciaran Burlat.



#### **The Pink Swim**

In October 2024, nine Claddagh Credit Union staff took part in the Annual "Pink Swim" in Salthill in aid of Breast Cancer Research Centre and raised €2,000 for this great cause.



### **Sports Sponsorship**

Claddagh Credit Union continues to support the local community by sponsoring sporting jerseys and sports equipment for various sports; which included Cumann Peile na mBan, Maigh Cuilinn, Galway Bay Rugby Club, Galway Olympic Boxing Club and many more.



## **Community Partners**...

In 2024, we continued to support our Community Partners:

#### **Hidden Disabilities**

Claddagh Credit Union have become a member of the Hidden Disabilities Sunflower. The Hidden Disabilities Sunflower is a globally recognised symbol that discreetly indicates an individual may require additional assistance, understanding, or a little more time when performing certain tasks.



#### **No.4 Youth Service**

No. 4 Youth Service provides a range of supports for young people aged 13 – 25 years in areas of Education, Physical & Mental Health, Homelessness Prevention and Employability.



#### **Hand in Hand**

Claddagh Credit Union is proud to announce that it has chosen Hand in Hand, a Galway based charity, as its Charity of the month for September in recognition of Childhood Cancer Awareness Month for the next three years.



## **Galway International Arts Festival**

Claddagh Credit Union supported the Galway International Arts Festival 2024 in its commitment to making the arts accessible to all by introducing initiatives to enhance inclusivity, aligning with both organisations' Equity, Diversity, and Inclusion (EDI) strategies.



## Community Day.



# Donations & Sponsorships.













## Support Local.





**Get your Connect Card** online or in branch.

Our loyalty card, THE CONNECT CARD, will help you save as you shop & dine with over 120 businesses in Galway offering our members a discount or special offer.

The Connect Card is available to all our Members.

8/9 Mainguard Street **Galway City Centre** 091 537200

Westside Shopping Centre 091 537260

**Bridge Street** Oughterard, Co. Galway 091 537280

info@claddaghcu.ie www.claddaghcu.ie Join us on:





## Your Account Information.

## **Protect you and your account**

- Cash Withdrawal and Lodgement Limits: Limited to €7,500 per 7 day period. Any cash withdrawals over €1,500 must be ordered in advance.
- Nomination Form: A Nomination on your account relates to the process for the release
  of the funds in the event of your death. All Members should consider completing an up
  to date nomination form. For more information go to:
  https://www.claddaghcu.ie/services/nominations/
- Maximum Savings per Junior Member: The saving limit for Junior Members is €5,000.
- We would encourage you to review fraud protection tips on the website www.fraudsmart.ie. If you have any suspicions of possible fraud on your account, please do not hesitate to contact the Credit Union directly.

#### **Online Services**

- Register online at www.claddaghcu.ie to access your account online.
- Mobile App: Download our app from the Google Play Store or Apple Store.
- View transactions & download statements.
- Secure online messaging service.
- Access your account IBAN & BIC details.
- Funds Transfer online: This enables you to easily transfer money to & from your Credit
  Union account. Activate funds transfers on your CUonline account at:
  https://www.claddaghcu.ie/online/activate-funds-transfer
- Online Loans: calculate, apply, upload your documents, e-sign your loan forms & have your loan paid direct to your bank account.

### **Keeping Your Account Active**

- If you had no transaction on your Credit Union Account within 3 years, your account will be classed as "Inactive". This is a security feature to protect both you and your account
- Your account balance remains safe, reactivation is required however in order to complete a transaction.
- To reactivate your account please call to any branch with Photo I.D., recent proof of address & proof of your PPS number or go to https://www.claddaghcu.ie/reactivate-your-account/
- Our message to you, our Member, is to actively use your Credit Union account.

#### **Financial Difficulties**

- If you are having difficulties keeping up with your Credit Union loan repayments, please speak to us. We are here to help you and will do everything we can to find a suitable solution.
- You can speak to us over the phone or in person, please contact us on O91 537223/ 537271 or creditcontrol@claddaghcu.ie . Please be assured, all of our conversations are confidential
- Do not delay in speaking to us about any financial difficulties you may have. Arrears
  that build up add stress to your life. The sooner you speak to us, the sooner we can
  assist you in resolving your difficulty.
- We also work closely with MABS (Money Advice & Budgeting Service) and other consumer groups to help our members.

## **Presidents Address.**

As Chair of the Credit Union, I am grateful to my fellow volunteers and the staff. As a team we work hard to deliver on the sustainability agenda of the Credit Union for you as members.

To us sustainability means "meeting the needs of the current generation without compromising the needs of future generations". Sustainability is a broad term and focuses not just on the financial results but also on the social impact of the Credit Union including its response to climate change.

2024 has provided great opportunity to progress this strategy. The surplus for the year was €2.7m, an increase year-on-year of 30%. This increase can be attributed in the main to an increase in investment income because of rising interest rates. The board are recommending to the AGM a distribution in line with last year's being of a dividend on shares of 0.1%, an interest rebate on standard rate loans of 2.5% and an allocation to the community reserve of €100,000. The remaining surplus has been invested in the reserves of the Credit Union.

This investment in reserves over the last year has ensured financial stability and allowed the Credit Union to accept increased savings of €7m. To ensure the security of these savings €700,000 has been allocated to the regulatory reserve. Of this total of increased savings €6m was lent out to members and this included several home loans. This reflects the original purpose of the Credit Union and in a time of a housing crisis it is gratifying that we can support our members in this regard. The increased investment income also allowed us to invest in our people and in our physical and digital infrastructure to ensure we can continue to provide excellent member services into the future.

2024 was also a notable year for the Credit Union movement with the commencement of the Credit Union Amendment Act 2023. This act will enable Credit Unions to develop in the future after ensuring:

- More efficient service by allowing greater use of technology, this includes removing the requirement to post AGM booklets.
- More effective governance to allow boards to focus on strategy this includes reducing the need to review policies from every year to every 3 years and delegating operational tasks to management.
- Better collaboration by allowing referrals of members and loan syndication between Credit Unions
- The establishment of Corporate Credit Unions, these will be Credit Unions for Credit Unions and as such will facilitate the development of further services.

Collaboration is central to the implementation of our sustainability strategy, and we look forward to working with other Credit Unions locally and nationally to develop new services.

To be sustainable it is important that we adapt to the ever-changing environment, but I assure you that member service will always be at the heart of everything we do.

Thank you all for your continued membership.

John Lynam. President

## **CEO Report.**

Claddagh Credit Union is a community organisation, and it is a real joy to engage directly with you, the membership. This happens twice a year; in person in September at the Community Day when I have the chance to hear your stories and virtually at the AGM in January when I present my formal report as CEO.

Our vision is to be a loyal financial partner for our members and our community. From this vision our sustainability strategy, which John has outlined was developed and, in my report, I would like to expand on key parts of that agenda.



**Financial Sustainability** – Critical to financial sustainability is the Capital Ratio and we are pleased that in 2024 this ratio grew to over 14.3%. This is above regulatory requirements and ensures the security of your savings and that funds are available for future investment.

Service Sustainability –We strive every day to provide best in class service. This year we maintained our Customer Service Excellence award, but more importantly you showed your continuing confidence in us and savings grew by €7m and the loan book by €6m. Thank you for your confidence, we will honour that by continuing to invest in:

- Our people supporting them to undertake formal qualification and continuing professional development.
- Our buildings by working on a multiyear maintenance program to increase our energy efficiency.
- Our Information & Communication Technology infrastructure. This includes the strategic
  decision to move all services to the cloud over a 3-year period. This will improve functionality
  and reduce physical and cyber risk. As we move to a more digital world, the risk of fraud on
  accounts is real. I would like to remind all members of the importance of safeguarding your
  account. Please take a moment to review our fraud protection tips, which you can find at:
  <a href="https://www.claddaghcu.ie/fraud-protection/">https://www.claddaghcu.ie/fraud-protection/</a>

Community Sustainability – While our primary focus is on providing financial services to our members, we recognise the importance of our community, and we invest directly in the community. In 2024 through the community engagement fund we distributed over €50,000 to more than 60 groups. We also welcomed 3 new community partners:

- Hidden Disabilities this a globally recognised symbol that discreetly indicates that a member may require additional assistance.
- · Hand in Hand, the Galway based Children's Cancer Charity.
- Galway International Arts Festival we support their Equality, Diversity and Inclusion program.

For 2025, we have also allocated €10,000 from the Community Fund specifically for community sustainability projects. If you are part of a community garden or residents association involved in such a project, I invite you to apply for sponsorship through our website.

Thank you all for your membership and your continued support.

Louise Shields, CEO

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#### Claddagh Credit Union

## Claddagh Credit Union A.G.M. 2024

#### **Elections**

Under the Credit Union Act, nominations to the Board of Directors are the responsibility of the Nominations Committee. The Nomination Committee is responsible for identifying and proposing candidates for election to the Board of Directors. In identifying candidates for any vacancies, they must be mindful of the balance of skills, experience and knowledge of the current Board Members. All candidates proposed by the Nomination Committee are required to be elected at the A.G.M. of the Credit Union.

#### **Directors**

**Gabriel Cloonan** is seeking election. **Joan Raleigh, Caroline Miney and Nigel Hugo** are seeking re-election. The Board of Directors at their first meeting, immediately following the A.G.M., will elect officers for the year.

#### **Auditors**

**DHKN** are seeking re-election.

#### **Board Oversight Committee**

John Cunningham is seeking election. Kuldar Tarum is seeking re-election.

#### **Order of Business**

- Acceptance of proxies (if any) by Board of Directors
- 2. Ascertainment that a quorum is present
- 3. Adoption of Standing Orders
- 4. Overview of Rule Amendments resulting from the Credit Union Amendment Act 2023
- Balloting
- 6. AGM Minutes 2023
- 7. President's Address
- 8. C.E.O. Report
- 9. Report of Board Oversight Committee
- 10. Independent Auditors Report

- 11. Report of the Nomination Committee
- 12. Report of the Community Engagement Committee
- 13. Report of the Credit Committee
- 14. Report of the Membership Committee
- 15. Report of the Credit Control Committee
- 16. Report of the Compliance and Risk Committee
- 17. Report of the Audit Committee
- 18. Questions & Answers
- 19. Any Other Business (AOB)
- 20. Announcement of Election Result
- 21. Adjournment or Close of Meeting

## Overview of Rule Amendments resulting from the Credit Union Amendment Act 2023

The Credit Union (Amendment) Act 2023 ("2023 Act") was signed into law in December 2023 and is being commenced in phases. To date, 3 Phases have been commenced, in February, April and September 2024.

The 2023 Act includes provisions for Credit Unions to operate in a more collaborative and modernised nature than what was permitted in the past. The principal provisions include:

- Allow for the establishment of Corporate Credit Unions.
- Revision to scope of permitted investments.
- Revisions to corporate governance arrangements.
- Revisions to regulation of interest rates.
- Provision of services by Credit Unions to members of other Credit Unions.
- Loan participations/syndications by Credit Unions in loans made by other Credit Unions.

Essentially the 2023 Act allows for greater collaboration between co-operatives and reduces some administration for Credit Unions to allow Boards and management teams to focus on the strategic direction of the Credit Union.

Section 14 of the 2023 Act allows for a Board Resolution to make amendments to the Rules of the Credit Union as may be consequential of the provisions of the 2023 Act. Credit Unions were given a period of one year from the commencement of 2023 Act for their boards to make such a Board Resolution. Claddagh Credit Union's Board Resolution was approved by its Board of Directors in July 2024.

The changes to the Rules of Claddagh Credit Union as a consequence of the provisions of the 2023 Act are generally technical in nature. The below summarises the primary changes:

- Updated text in various sections to make it gender neutral.
- Updated Definitions sections to align with the 2023 Act.
- Credit Union must maintain a map or description of its common bond on its website.
- Allows for referrals to other Credit Unions for the provision of services.
- Allows for loan participation between the Credit Union and other Credit Unions.
- Allows for certain decisions such as loans appeals to be made by other officers or committees instead of the Board of Directors.
- The Board of Directors of the Credit Union may appoint the manager of the Credit
  Union to be a member of the Board of Directors for such term as they determine.
- Updated the method of delivery of notices, documents and financial accounts to allow for delivery by electronic means.

The rule changes have been approved by the Central Bank and the updated rules of Claddagh Credit Union are available on: <a href="https://www.claddaghcu.ie/downloads/">https://www.claddaghcu.ie/downloads/</a>

#### Claddagh Credit Union

## Claddagh Credit Union CONTENTS

Directors and Other Information	.15
Statement of Directors' Responsibilities	.16
Statement of Board Oversight Committee's Responsibilities	.16
Report of the Board Oversight Committee	.17
Independent Auditor's Report	.18-19
Revenue Account	.20
Statement of Financial Position	.21
Statement of Changes in Equity	.22
Statement of Cash Flows	.23
Notes to the Financial Statements	.24-40
Schedules to the Revenue Account	
Analysis of Other Revenue	.41
Analysis of Other Management Expenses	.42

#### **Claddagh Credit Union DIRECTORS AND OTHER INFORMATION**

John Lynam (Chairperson) **Directors** 

Mark Grogan Pat Commins Aidan McDonogh Caroline Miney Nigel Hugo Joan Raleigh Oliver Moran John O'Reilly

**Board Oversight Committee Members** Seamus Robinson Tom Donnellan

Kuldar Tarum

John Cunningham (Appointed 01 October 2024) Gabriel Cloonan (Appointed 01 October 2024)

**Credit Union Number** 381CU

**Registered Office and Business Address** 8/9 Mainguard Street

Galway H91 YA72

**Business Address** 8/9 Mainguard Street

> Galway H91 YA72

**Auditors DHKN** Limited

Galway Financial Services Centre

Moneenageisha Road

Galway

**Bankers** Allied Irish Banks plc,

Lynch's Castle, Shop Street, Galway.

Danske Bank

3 Harbourmaster Place International Financial Services

Dublin 1 Ireland

**Solicitors** Clodagh M Gallagher 43 Sli na Sruthan

Clybaun Road Knocknacarra Galway

R.G. Emerson & Co 13 Cross Street Galway

#### **Claddagh Credit Union**

for the financial year ended 30th September 2024

#### STATEMENT OF DIRECTORS' RESPONSIBILITIES

The Credit Union Act, 1997 (as amended) requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Credit Union and of the income and expenditure of the Credit Union for that financial year. In preparing these financial statements the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Credit Union will continue in business.

The directors confirm that they have complied with the above requirements in preparing the financial statements. The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Credit Union and enable them to ensure that the financial statements are prepared in accordance with applicable Irish law and Generally Accepted Accounting Practice in Ireland, including the standards issued by the Financial Reporting Council, and in particular FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". They are responsible for safeguarding the assets of the Credit Union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in Ireland governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In so far as the directors are aware:

- there is no relevant audit information (information needed by the Credit Union's auditor in connection with preparing the auditor's report) of which the Credit Union's auditor is unaware, and
- the directors have taken all the steps that they ought to have taken to make themselves aware of any relevant audit
  information and to establish that the Credit Union's auditor is aware of that information.

#### Approved by the Board of Directors and signed on its behalf by:

Member of the Board of Directors

Member of the Board of Directors

Date

October 22nd 2024

## STATEMENT OF BOARD OVERSIGHT COMMITTEE'S RESPONSIBILITIES

The Credit Union Act, 1997 (as amended) requires the appointment of a Board Oversight Committee to assess whether the board of directors have operated in accordance with Part IV (a) and any regulations made for the purposes of Part IV or Part IV(a) of the Credit Union Act, 1997 (as amended) and any other matter prescribed by the Central Bank in respect of which they are to have regard in relation to the board.

Approved on behalf of the Board Oversight Committee and signed on its behalf by:

Member of the Board Oversight Committee

Member of the Board Oversight Committee

Date

October 22nd 2024

## Claddagh Credit Union REPORT OF THE BOARD OVERSIGHT COMMITTEE

for the financial year ended 30th September 2024

Every Credit Union must elect a Board Oversight Committee consisting of 3 or 5 members. The Board Oversight Committee must assess whether the Board of Directors have operated in accordance with Part IV & IV(a) of the Credit Union Act 1997, as amended, and any regulation or direction of the Registrar or Central Bank. The Board Oversight Committee of the Credit Union holds at least one meeting in every month, and meet with the Board of Directors at least 4 times in every year to facilitate carrying out the oversight role.

The Board Oversight Committee submits a written report to the Board of Directors on their assessment of whether the Board of Directors has operated in accordance with the Credit Union Act 1997, as amended, and any regulation or direction of the Registrar or Central Bank. The Board Oversight Committee has access, at all times, to the books and documents of the Credit Union, to enable it to carry out its functions under the Act and members of the Board Oversight Committee have the right to attend all meetings of the Board of Directors and all meetings of Committees of the Credit Union. The Board Oversight Committee ensures that at least one of its members attends every meeting of the Board of Directors. The Board Oversight Committee may notify the Central Bank of any concern it has, that the Board of Directors has not complied with any of the requirements and the Board Oversight Committee shall report to the Members at the Annual General Meeting and, if it thinks fit, at a Special General Meeting, on whether the Board of Directors has operated in accordance with Credit Union Act 1997, as amended, and any regulation or direction of the registrar or Central Bank.

For the year ended 30 September 2024, the Board Oversight Committee wish to report that no matters have come to their attention that indicates that the Directors have not complied with Part IV or IV(a) Credit Union Act 1997, as amended, and any regulation or direction of the Registrar or Central Bank. We extend our thanks to the Board of Directors, C.E.O., Management and Staff for their courtesy, assistance and co-operation during the year.

Seames Robinson

Seamus Robinson, Chairperson
For and on behalf of the Board Oversight Committee
Tom Donnellan and Kuldar Tarum

Date: October 22nd 2024

## **INDEPENDENT AUDITOR'S REPORT** to the Members of Claddagh Credit Union

#### Report on the audit of the financial statements

#### **Opinion**

We have audited the financial statements of Claddagh Credit Union for the financial year ended 30 September 2024 which comprise the Revenue Account, the Statement of Financial Position, the Statement of Changes in Equity, the Statement of Cash Flows and notes to the financial statements, including the summary of significant accounting policies set out in note 2. The financial reporting framework that has been applied in their preparation is Irish law including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued in the United Kingdom by the Financial Reporting Council and the Credit Union Act, 1997 (as amended).

In our opinion the financial statements:

- give a true and fair view of the state of the assets, liabilities, and financial position of the Credit Union as at 30 September 2024 and of its surplus for the financial year then ended;
- have been properly prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been properly prepared in accordance with the requirements of the Credit Union Act, 1997 (as amended).

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described below in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Credit Union in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Credit Union's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

#### Other Information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditor's Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Opinions on other matters prescribed by the Credit Union Act. 1997 (as amended)

In our opinion, based on the work undertaken in the course of the audit, we report that:

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion proper accounting records have been kept by the Credit Union.
- Properly audited and the financial statements are in agreement with the accounting records.

#### Respective responsibilities

#### Responsibilities of directors for the financial statements

As explained more fully in the Statement of Directors' Responsibilities as set out on page 4, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

## INDEPENDENT AUDITOR'S REPORT to the Members of Claddagh Credit Union

In preparing the financial statements, the directors' are responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at: www.iaasa.ie/wp-content/uploads/2022/10/Description\_of\_auditors\_responsibilities\_for\_audit.pdf. The description forms part of our Auditor's Report.

#### The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the Credit Union's members, as a body, in accordance with section 120 of the Credit Union Act, 1997 (as amended). Our audit work has been undertaken so that we might state to the Credit Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union and the Credit Union's members, as a body, for our audit work, for this report, or for the opinions we have formed.

DHKN LIMITED
Registered Auditors
Galway Financial Services Centre
Moneenageisha Road
Galway

Date: October 22nd 2024

## Claddagh Credit Union REVENUE ACCOUNT

for the financial year ended 30th September 2024

		2024	2023
_	Notes	€	€
Revenue Interest on members' loans Other interest income and similar income	Note 4 Note 5	5,481,048 2,656,833	5,071,168 1,780,687
<b>Net interest income</b> Fees and commissions receivable	Sch 3	8,137,881 99,131	6,851,855 123,859
Total revenue		8,237,012	6,975,714
Expenditure Employment costs Other management expenses Regulatory costs and interest charges Depreciation Net (recoveries) or losses on loans to members	Note 8 Sch 5 Sch 4 Note 11 Note 12.4	2,162,054 1,857,571 695,131 217,031 532,778	2,097,142 1,800,964 881,651 214,063 59,669
Total expenditure		<u>5,464,565</u>	5,053,489
Surplus of revenue over expenditure Other comprehensive income		2,772,447	1,922,225
Total comprehensive income		2,772,447	1,922,225

The financial statements were approved and authorised for issue by the Board of Directors on October 22nd 2024 and signed on its behalf by;

Chairperson

CEO

Date

October 22nd 2024

John Lynns Liselds

## Claddagh Credit Union STATEMENT OF FINANCIAL POSITION

for the financial year ended 30th September 2024

		2024	2023
	Notes	€	€
Assets			
Cash and cash equivalents	10	12,669,599	24,030,774
Property, plant and equipment	11	2,577,364	2,633,496
Loans to members	12	77,155,357	71,054,726
Provision for bad debts	12	(2,830,857)	(2,406,795)
Other receivables	13	195,116	211,539
Accrued income	13	738,763	711,591
Deposits and investments	14	132,532,563	117,202,514
Financial assets	15	50,000	-
Total Assets		223,087,905	213,437,845
Liabilities			
Members' shares	16	169,825,307	165,140,853
Members' deposits	17	16,629,505	14,293,118
Member personal current accounts	18	3,711,369	3,287,268
Trade payables and accruals	19	634,518	849,733
Other payables and provisions	19	244,263	331,869
Total Liabilities		191,044,962	183,902,841
Net Assets		32,042,943	29,535,004
Members' Resources			
Regulatory reserve	20	24,206,427	23,506,427
Distribution reserve	20	1,955,135	1,946,991
Operational risk reserve	20	1,075,000	1,075,000
Other reserves		4,806,381	3,006,586
Total Members' Resources		32,042,943	29,535,004

Approved by the Board of Directors and signed on its behalf by:

Chairperson

CEO

Date October 22nd 2024

## Claddagh Credit Union STATEMENT OF CHANGES IN EQUITY

for the financial year ended 30th September 2024

	Regulatory reserve	Distribution reserve	Operational risk reserve	Unrealised income reserve	General reserve	Community reserve	Total
	€	€	€	€	€	€	€
At 1 October 2022 Surplus allocation in financial year Other movement in reserves	23,506,427	1,726,991 220,000	1,000,000 75,000	89,769	1,205,633 1,527,225	109,666 100,000 (25,707)	27,638,486 1,922,225 (25,707)
At 30 September 2023	23,506,427	1,946,991	1,075,000	89,769	2,732,858	183,959	29,535,004
At 1 October 2023 Dividends paid during the financial year Loan interest rebate paid during the financial year Surplus allocation in financial year Other movement in reserves	23,506,427	1,946,991 (164,384) (47,472) 220,000	1,075,000	89,769	2,732,858 - 1,752,447	183,959 - 100,000 (52,652)	29,535,004 (164,384) (47,472) 2,772,447 (52,652)
At 30 September 2024	24,206,427	1,955,135	1,075,000	89,769	4,485,305	231,307	32,042,943

The Regulatory Reserve of the Credit Union as a % of the total assets as at 30 of the Credit Union's Regulatory Reserve requirement of 10%.	0th September 2024 was 10.85% which is in excess
Approved by the Board of Directors and signed on its behalf by:	John Lynn
Chairperson	- John Gryhins
CEO	h Shields
Date	October 22nd 2024

## Claddagh Credit Union STATEMENT OF CASH FLOWS

for the financial year ended 30th September 2024

	Notes	2024 €	2023 €
Opening cash and cash equivalents		24,030,774	37,618,490
Cash flows from operating activities		00.050.500	00.005.004
Loans repaid Loans granted		30,856,588 (37,244,495)	29,095,834 (34,418,598)
Loan interest income		5,477,685	5,039,813
Investment income		2,656,833	1,780,687
Other revenue received		99,131	123,859
Bad debts recovered		178,560	168,169
Dividends paid		(164,384)	-
Loan interest rebate		(47,472)	-
Community reserve distribution		(52,652)	(25,707)
Operating expenses		(4,714,756)	(4,779,757)
Movement in other assets  Movement in other liabilities		(57,386)	(37,120) 200,766
Movement in other habilities		(302,821)	200,766
Net cash used in operating activities		(3,315,169)	(2,852,054)
Cook flows from investing activities			
Cash flows from investing activities Purchase of property, plant and equipment		(160,899)	(75,425)
Net cash flow from other investing activities		(15,330,049)	(12,290,794)
riot oddir nom nom odnor mrooding dodridoo		<del></del>	(12,200,101)
Net cash used in investing activities		(15,490,948)	(12,366,219)
Cash flows from financing activities		50 000 400	50.040.070
Members' shares received Members' deposits received		59,299,498 21,317,531	50,912,276 18,537,802
Members' shares withdrawn		(54,615,044)	(51,512,781)
Members' deposits withdrawn		(18,981,144)	(17,101,777)
Net movement in members current accounts		424,101	795,037
Net cash generated from financing activities		7,444,942	1,630,557
Net increase in cash and cash equivalents		(11,361,175)	(13,587,716)
Cash and cash equivalents at end of financial	10	12,669,599	24,030,774
year			

for the financial year ended 30th September 2024

#### 1. LEGAL AND REGULATORY FRAMEWORK

Claddagh Credit Union is established under the Credit Union Act, 1997 (as amended). The Credit Union is registered with the Registrar of Credit Unions and is regulated by the Central Bank of Ireland. The principal place of business is 8/9 Mainguard Street, Galway, H91 YA72.

#### 2. ACCOUNTING POLICIES

The following principal accounting policies have been applied;

#### Statement of compliance and basis of preparation

The financial statements have been prepared in accordance with applicable Irish accounting standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (FRS 102) and Irish statute comprising of the Credit Union Act, 1997 (as amended). The financial statements have been prepared on the historical cost basis.

#### Currency

The financial statements are prepared in Euro (€), which is the functional currency of the Credit Union. Monetary amounts in these financial statements are rounded to the nearest Euro.

#### **Going Concern**

After reviewing the Credit Union's projections, the directors have reasonable expectation that the Credit Union has adequate resources to continue in operational existence for the foreseeable future. The Credit Union therefore continues to adopt the going concern basis in preparing its financial statements.

#### Revenue recognition

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Credit Union and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received. The following criteria must also be met before revenue is recognised:

#### (i) Interest on Members' Loans

The Credit Union Act 1997 (as amended) requires that Interest on Members' Loans is recognised when payment is received (i.e. on a cash basis). This is not in accordance with accounting practice generally but is consistent with normal practice for Irish Credit Unions. FRS 102 and accounting practice generally would require that interest be recognised using the effective interest method accrued on a daily basis. Claddagh Credit Union Limited accounts for interest on members' loans using the effective interest method and is accrued on a daily basis. Interest on members' loans is included in the financial statements in the period in which it is earned.

#### (ii) Investment income

Investment income is recognised when received or irrevocably receivable. Investments are recognised at cost less any permanent diminution in capital value but ignoring any increase in capital value or encashment value until realised in the form of cash or cash equivalents.

#### **DIVIDEND AND LOAN INTEREST REBATE**

Dividends are made from current year's surplus, or the dividend reserves set aside for that purpose. The Board's proposed distribution to members each year is based on the dividend and loan interest rebate policy of the Credit Union.

The rate of dividend and loan interest rebate recommended by the Board will reflect:

- the risk profile of the Credit Union, particularly in its loan and investment portfolios;
- the Board's desire to maintain a stable rather than a volatile rate of dividend each year; and
- members' legitimate dividend and loan interest rebate expectations;

all dominated by prudence and the need to sustain the long-term sustainability of the Credit Union.

For this reason the Board will seek to build up its reserves to absorb unexpected shocks and still remain above minimum regulatory requirements. The Credit Union accounts for dividends and rebates of loan interest when members ratify such payments at the Annual General Meeting.

Continued

for the financial year ended 30th September 2024

#### **INVESTMENTS**

Investment income is recognised on an accrual basis.

#### **Deposit with banks**

Term deposits and fixed interest investment bonds with fixed maturity dates are valued at the lower of cost or encashment value and interest is recognised in the income statement when it is received or irrevocably receivable.

#### **Debt securities**

Profit bonds with capital guaranteed are valued at cost. Declared bonuses are recognised in the income statement when irrevocably receivable or earlier if the bond becomes realisable in the form of cash or cash equivalents in a secondary market. Terminal bonuses are recognised in the income statement when the Credit Union becomes irrevocably entitled to receive them.

#### Commodities and other bonds

Income is recognised once it is "locked in" and irrevocably receivable. The capital value of the bond is tested annually for impairment and impairment losses are taken to the income statement. Impairment gains which reverse a previous impairment loss are taken to the income statement with any gains in excess of the cost of the product ignored until the bond matures.

#### Held at amortised cost

Investments designated on initial recognition as held at amortised cost are measured at amortised cost using the effective interest method less impairment. This means that the investment is measured at the amount paid for the investment, minus any repayments of the principal; plus or minus the cumulative amortisation using the effective interest method of any difference between the amount at initial recognition and the maturity amount, minus, in the case of a financial asset, any reduction for impairment or uncollectability.

#### **Central Bank deposits**

Credit Unions are obliged to maintain certain deposits with the Central Bank. These deposits are technically assets of the Credit Union but to which the Credit Union has restricted access. The funds on deposit with the Central Bank attract nominal interest and will not ordinarily be returned to the Credit Union while it is a going concern. The amounts are stated at the amount deposited plus accrued income and are not subject to impairment reviews.

#### Investments at fair value

Investments held for trading and investment in stock market shares (i.e. non-convertible preference shares and non-puttable ordinary shares or preference shares) are included in this category. Financial assets at fair value are classified as held for trading if they are acquired for sale in the short term. They are valued at fair value (market value) at the financial year end date and all gains and losses are taken to the income and expenditure account. The fair value of quoted investments is determined by reference to bid prices at the close of business on the balance sheet date. Where there is no active market these assets will be carried at cost less impairment.

#### Property, plant and equipment and depreciation

Tangible fixed assets are stated at cost or at valuation, less accumulated depreciation. The charge to depreciation is calculated to write off the original cost or valuation of tangible fixed assets, less their estimated residual value, over their expected useful lives as follows:

Land and buildings 2% Straight line
Fixtures and fittings 10% Straight line
Computer equipment 25% Straight line

#### Cash and cash equivalents

Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value. Therefore, an investment normally qualifies as a cash equivalent only when it has a short maturity of, say, three months or less from the date of acquisition.

Continued

for the financial year ended 30th September 2024

#### **Financial Instruments**

The Credit Union has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments. Financial instruments are recognised when the Credit Union becomes a party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when, and only when, there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously. Financial assets and liabilities are classified according to the substance of the contractual arrangements entered into.

#### **Basic financial assets**

Basic financial assets are initially measured at the transaction price, including transaction costs, and are subsequently carried at amortised cost using the effective interest method. Basic financial instruments include the following:

#### **Loans to Members**

Loans to members are financial assets with fixed or determinable payments. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

#### Other Receivables

Other receivables such as prepayments are initially measured at transaction price including transaction costs and are subsequently measured at amortised cost using the effective interest rate method.

#### **De-recognition on Financial Assets**

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the Credit Union transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

In the case of loans to members, loans are derecognised, when the right to receive cash flows from the loans have expired, usually when all amounts outstanding have been repaid by the member. The Credit Union does not transfer loans to third parties.

#### Impairment of financial assets

Financial assets, other than those held at fair value, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the expected cash flows discounted at the asset's original effective interest rate.

In the case of impairment of loans to members, the loans are assessed collectively in groups that share similar credit risk characteristics except for individually significant loans which are assessed on a loan by loan basis for impairment.

Any impairment losses are recognised in the Income and Expenditure account.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in the Income and Expenditure account.

#### Investments held at amortised cost

Investments held at amortised cost are measured at amortised cost using the effective interest method less impairment. This means that the investment is measured at the amount paid for the investment, minus any repayments of the principal; plus or minus the cumulative amortisation using the effective interest method of any difference between the amount at initial recognition and the maturity amount; minus, in the case of a financial asset, any reduction for impairment or un-collectability. This effectively spreads out the return on such investments over time, but does take account immediately of any impairment in the value of the investment.

Continued

for the financial year ended 30th September 2024

#### Other Financial instruments

Other financial assets are initially measured at fair value and are subsequently carried at fair value with changes to fair value recognised in the income & expenditure annually.

#### **Bad Debt Provision**

Bad debts written off and bad debts recovered are included in the Income Statement. Claddagh Credit Union Limited assesses, at each balance sheet date, if there is objective evidence that any of its loans to members are impaired. The loans are assessed collectively in groups that share similar credit risk characteristics. Individually significant loans are assessed on a loan by loan basis.

Bad debts in the Credit Union are recognised when there is a reasonable doubt that the full amount of principle will not be collected, or the financial capacity of the borrower has deteriorated such that the recovery of the whole, or part of an outstanding loan advanced is in doubt. In all cases where it is impractical to estimate the recoverable amount, the carrying amount is reduced to zero.

#### **Basic Financial Liabilities**

#### Members' shares

Members' shares in Claddagh Credit Union are redeemable and therefore are classified as financial liabilities. They are recognised at the amount of cash deposited.

#### **Holiday pay**

A liability is recognised to the extent of any unused holiday pay entitlement which is accrued at the Balance Sheet date and carried forward to future periods. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the Balance Sheet date.

#### **Pensions**

The Credit Union operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the Credit Union. Annual contributions payable to the Credit Union's pension scheme are charged to the Revenue Account in the period to which they relate.

Claddagh Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded defined benefit scheme with assets managed by the Scheme's trustees. The ILCU is the principal employer of the Scheme, and Claddagh Credit Union is a participating employer.

The scheme is a multi-employer defined benefit Scheme and there is insufficient information for Claddagh Credit Union Limited to separately identify its share of the Scheme's underlying assets and liabilities. Consequently, the Scheme is currently accounted for as a defined contribution plan.

If an agreement is entered into with the Scheme that determines how Claddagh Credit Union Limited will fund a past service deficit, Claddagh Credit Union Limited shall recognise a liability for the contributions payable that arise from the agreement (to the extent that they relate to the deficit).

#### **Employee benefits**

Claddagh Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded defined benefit scheme with assets managed by the Scheme's trustees. The ILCU is the principal employer of the Scheme.

The scheme is a multi-employer defined benefit Scheme and there is insufficient information for Claddagh Credit Union Limited to separately identify its share of the Scheme's underlying assets and liabilities. Consequently, the Scheme is currently accounted for as a defined contribution plan.

If an agreement is entered into with the Scheme that determines how Claddagh Credit Union Limited will fund a past service deficit, Claddagh Credit Union Limited shall recognise a liability for the contributions payable that arise from the agreement (to the extent that they relate to the deficit).

#### Distribution

Claddagh Credit Union's policy is to pay a reasonable rate of dividend and loan interest rebate subject to covering operating expenses and meeting reserve requirements as set out in the Credit Union's Reserve Management Policy.

Continued

for the financial year ended 30th September 2024

#### **RESERVES**

#### Regulatory reserve

The Credit Union Act, (Regulatory Requirements)(Amendment) Regulations 2018 requires Credit Unions to establish and maintain a minimum Regulatory Reserve requirement of at least 10 per cent of the assets of the Credit Union. This Reserve is to be perpetual in nature, freely available to absorb losses, realised financial reserves that are unrestricted and non-distributable.

#### Operational risk reserve

Section 45(5)(a) of the Credit Union Act, 1997 (as amended) requires each Credit Union to maintain an additional reserve that it has assessed is required for operational risk having regard to the nature, scale and complexity of the Credit Union. Credit Unions are required to maintain a minimum operational risk reserve having due regard for the sophistication of the business model.

#### Other reserves

Other Reserves are the accumulated surpluses to date and Reserves arising on the Transfer of Engagements that have not been declared as dividends returnable to members. The Other Reserves are subdivided into realised and unrealised. In accordance with the Central Bank Guidance Note for Credit Unions on Matters Relating to Accounting for Investments and Distribution Policy, investment income that has been recognised but will not be received within 12 months of the balance sheet date is classified as "unrealised" and is not distributable. A reclassification between unrealised and realised is made as investments come to within 12 months of maturity date. Interest on Loans receivable at the balance sheet date is also classified as "unrealised" and is not distributable. All other income is classified as "realised".

#### **Community reserve**

Community reserves are set aside in accordance with the provisions of S44 of the Credit Union Act 1997, (as amended), funds are utilised for social, cultural and charitable purposes, allocations are approved at Annual General Meetings.

#### 3. 3. CRITICAL ACCOUNTING JUDGEMENT AND ESTIMATES

The Credit Union makes estimates and judgements that affect the reported amounts of Assets and Liabilities. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. These are described below:

#### Impairment Losses on Loans and Advances to Members

The Credit Union reviews its Loan Book at least on a quarterly basis to assess impairment. In determining whether an impairment loss should be recorded, the Credit Union is required to exercise a degree of judgement. Impairment provisions are calculated using historical arrears experience, modelled credit risk characteristics and expected cash flows.

## Determination of depreciation, useful economic life and residual value of tangible assets

The annual depreciation charge depends primarily on the estimated useful economic life of each type of asset and also, estimates of residual values. The Directors review the useful lives and residual values on an annual basis and change them if necessary, to reflect current conditions. In determining these useful

lives, Management consider technological change, patterns of consumption, physical condition and expected economic utilisation of the assets. Changes in the useful lives can have a significant impact on the depreciation charge for the Financial year.

#### **Interest on Member Loans**

Interest on Members Loans is accrued regularly, loans are considered impaired when past due, the Credit Union uses judgement to determine the impairment amount on loan interest.

#### **Pensions**

Claddagh Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded scheme of the defined benefit type, with assets invested in separate trustee administered funds. Judgement is required to assess whether Claddagh Credit Union Limited has sufficient information to enable it to account for the plan as a defined benefit plan. An assessment has been performed of the information currently available and Claddagh Credit Union Limited has determined that there is currently insufficient information available to provide an appropriate allocation of pension assets and liabilities due to the following:

Continued

2024

2022

for the financial year ended 30th September 2023

- Scheme assets are not segregated or tracked by contributing employers. There is insufficient information to appropriately allocate the assets to individual employers as contributions paid are pooled in a single fund and none of the contributing employers have separately segregated asset pools.
- Orphan members are those members (including pensioners) who previously contributed to the scheme where their employer has paid an exit cost and as a result has no further liability to the scheme. A pension liability continues to exist for these individual members. There is uncertainty around where the obligation rests in respect of orphan members currently and into the future.
- The Funding Plan calculations are based on each employer's share of liabilities at a point in time. This does not infer that each employer is contributing towards its liabilities. The determination of the contribution rate is a point in time assessment and is not updated subsequently for changes in the employers' liability that may occur in the future. Subsequently, as the profile of the scheme continues to change, there will continue to be a natural cross subsidisation.

#### 4. INTEREST ON MEMBERS' LOANS

		€
Closing accrued interest receivable Loan interest received in financial year Opening accrued loan interest receivable	178,587 5,477,685 (175,224)	175,224 5,039,813 (143,869)
	5,481,048	5,071,168
5. 5. OTHER INTEREST INCOME AND SIMILAR INCOME	2024 €	2023 €
Investment income received Investment income receivable within 12 months	2,095,919 560,914	1,243,610 537,077
	2,656,833	1,780,687

#### 6. INTEREST PAYABLE AND DIVIDENDS

The interest expense for the Credit Union comprises of interest payable on deposits, and was as follows for the current and prior financial year:

#### **Dividends and loan interest rebate**

The following distributions were made during the financial year:

	2024 %	2024 €	2023 %	2023 €
Dividends on shares Loan interest rebate	0.10 2.50	164,384 47,472	-	-
		211,856		-

The above dividends refer to those paid out in those financial years from the surplus earned in previous financial years.

Continued

for the financial year ended 30th September 2024

#### Proposed dividends and loan interest rebate

The Credit Union determines its Distributions to Members annually based on its Policy Statement which reflects that Distributions are made from Current year's Surplus or Reserves set aside for that purpose. The Board in determining the level of Distribution considers its ongoing capital requirements, budgetary needs, financial risks and Members expectations of prevailing economic conditions. It is the Policy of the Board to then propose a return to Members. The Credit Union accounts for Dividends and Rebates of Loan Interest when Members ratify such payments at the A.G.M. No liability to pay a Distribution exists until the majority of Members vote at the A.G.M

The following dividend and loan interest rebates have been proposed in respect of 2024.

		<b>2024</b> %	2024 €	2023 %	2023 €
	Dividends on shares Loan interest rebate	0.10 2.50	166,670 48,583	0.10 2.50	166,054 47,822
			215,253		213,876
7.	7. OTHER REVENUE			2024 €	2023 €
	Cash over Fees and commissions receivable Current Account Income			3,162 31,887 64,082 99,131	3,481 39,754 80,624 123,859
8.	8. EMPLOYEES AND REMUNERATION				
	The staff costs comprise:			2024 €	2023 €
	Wages and salaries Pension costs			1,998,210 163,844	1,981,074 116,068
				2,162,054	2,097,142

#### 9. KEY MANAGEMENT PERSONNEL 9.

Key Management includes the Officers (Directors and those Staff Members) with responsibility for specific aspects of the Credit Unions business on an individual or Committee basis. Under Sec 68 (1) of the Credit Union Acts. Directors are prohibited from earning any compensation directly or indirectly in the performance of their function as a Director or Member of a Principal Committee. The section also prohibits payments to Members of the Board Oversight Committee. The compensation paid or payable to Key Management for employee services is as follows;

	2024 €	2023 €
Salaries and Other Benefits Pension Costs	675,203 58,109	663,731 40,237
Total key management personnel compensation	733,312	703,968

Continued

for the financial year ended 30th September 2024

#### 10. CASH AND CASH EQUIVALENTS

Cash and cash equivalents comprise of cash on hand and deposits and investments with a maturity of less than or equal to three months.

**2024** 2023 €

Cash and bank balances

**12,669,599** 24,030,774

Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value. Therefore, an investment normally qualifies as a cash equivalent only when it has a short maturity of, say, three months or less from the date of acquisition. Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value. Therefore, an investment normally qualifies as a cash equivalent only when it has a short maturity of, say, three months or less from the date of acquisition.

#### 11. 11. PROPERTY, PLANT AND EQUIPMENT

,	Land and buildings	Fixtures and fittings	Computer equipment	Total
	€	€	€	€
Cost				
At 1 October 2023	3,044,982	812,363	1,251,680	5,109,025
Additions		5,051	155,848	160,899
At 30 September 2024	3,044,982	817,414	1,407,528	5,269,924
Denvesiation				
Depreciation At 1 October 2023	730.796	620.918	1.123.815	2,475,529
Charge for the financial year	60,900	64,239	91,892	217,031
Charge for the infancial year			<u> </u>	
At 30 September 2024	791,696	685,157	1,215,707	2,692,560
Net book value				
At 30 September 2024	2,253,286	132,257	191,821	2,577,364
At 30 September 2023	2,314,186	191,445	127,865	2,633,496
•				

The Directors obtained an independent market valuation of its offices at Mainguard Street, Oughterard, and Westside Shopping Centre in October 2021, carried out by independent auctioneers and valuers "Power Property". Having considered valuations the Board conclude there is no change in the carrying value of the premises at Balance Sheet date.

for the financial year ended 30th September 2024

Continued

## 12. 12. LOANS TO MEMBERS - FINANCIAL ASSETS 12.1 12.1 LOANS TO MEMBERS

12.1 LOANS TO MEMBERS				2024	2022
		Notes		2024 €	2023 €
		Note 4			
As at 1 October Advanced during the financial year Repaid during the financial year Loans written off		Note 5 Sch 3		71,054,726 37,244,495 (30,856,588) (287,276)	65,912,612 34,418,598 (29,095,834) (180,650)
Loans whiten on				(207,276)	(160,650)
Gross leass to members		12.2	77,	77,155,357 ————	71,054,726
Impaicement allowances					
The provision for bad debts is analysed	l as follows;	Note 8			
Collective provision		Sch 5	(1,2	(1,287,864)	(1,249,747)
Individual provision		Sch 4 Note 11		(1,542,993)	(1,157,048)
marriada proviolon		Note 11	(1,0		(1,107,010)
ionLoan provision		12.3	(2,8	(2,830,857)	(2,406,795)
As at 30 September		12.2	74,	74,324,500	68,647,931
12.2 CREDETSRISK DISCLOSURI	ES				
SURES	2024	220224	2024	2023	2023
	€	%€	%	2025	%
Gross loans inalineidually impaired	•	,-	,,	Č	,,
Not past due	4,194	63,6 <b>82,45</b> 4	82.45	61,331,419	86.31
Up to 9 weeks past due	9,071	11,9 <b>55,57</b> 1	15.50	8,306,235	11.69
Between 10 and 18 weeks past due	,652	52 <b>0,68</b> 2	0.68	438,821	0.62
Between 19 and 26 weeks past due	188,825	18 <b>8,22</b> 5	0.24	161,288	0.23
Between 27 and 39 weeks past due	137,384	13 <b>10,38</b> 4	0.18	173,903	0.24
Between 40 and 52 weeks past due	147,438	14 <b>7),43</b> 8	0.19	104,901	0.15
53 or more weeks past due	586,793	58 <b>6,7\$</b> 3	0.76	538,159	0.76
Total	5,357	77, <b>199,39</b> 7	100.00	71,054,726	100.00
aliostal gross loans	5,357	77, <b>199,39</b> 7	100.00	71,054,726	100.00
Impanicement ନାର୍ଷ୍ଟେ vance					
Individually significant loans	993)	(1,542,993)		(1,157,048)	
Collectively assessed loans	864)	(1,287,864)		(1,249,747)	
Concentrally accepted featible	00-1,	(1,201,001)			
Tatabcarrying value	4,500	74,324,500		68,647,931	
12.3 LOAN PREORISION ACCOU	NSSESOR IM	IPAIRMENT	LOSSES		
				2024	2023
				€	€
As at 1 October				2,406,795	2,359,607
Allowance for loan losses made during	the financial	year		(287,276)	(180,650)
Allowances reversed during the financi				711,338	227,838
Increase in loan provision during the fir	nancial year			424,062	47,188
As at 30 September				2,830,857	2,406,795

12.2

12.3

Continued

for the financial year ended 30th September 2024

	,				
12.4	12.4 NET RECOVERIES OR LOSSES RECOG	NISED FO	R THE FINA	ANCIAL YEA 2024 €	2023 €
	Bad debts recovered Increase in provision			(178,560) 424,062	(168,169) 47,188
	Loans written off			245,502 287,276	(120,981) 180,650
	Net (recoveries)/losses on loans to members recognise	ed for the fin	ancial year	532,778	59,669
12.5	12.5 ANALYSIS OF GROSS LOANS OUTSTA	NDING			
		2024 Number of loans	2024 €	2023 Number of loans	2023 €
	Less than one year Greater than 1 year and less than 3 years Greater than 3 years and less than 5 years Greater than 5 years and less than 10 years Greater than 10 years and less than 25 years	2,025 3,734 2,596 960 35	2,906,263 18,686,750 27,998,806 24,807,201 2,756,337	2,143 3,782 2,526 999 42	2,922,116 17,416,415 25,103,192 23,545,911 2,067,092
		9,350	77,155,357	9,492	71,054,726
13.	13. RECEIVABLES, PREPAYMENTS AND AC	CRUED IN	COME	2024 €	2023 €
	Prepayments and other debtors Accrued income			195,116 738,763	211,539 711,591
				933,879	923,130
14.	14. DEPOSITS AND INVESTMENTS			2024 €	2023 €
	Deposits with banks Bank and government bonds Central Bank minimum reserve			109,153,158 21,409,769 1,969,636	97,793,812 17,439,066 1,969,636
				132,532,563	117,202,514
15.	15. DEPOSITS AND INVESTMENTS			2024 €	2023 €
	Equity Investment in CU Mortgage Services Designate	d Activity Co	mpany	50,000	
				50,000	-

Continued

2024

2023

for the financial year ended 30th September 2024

#### **Deposits and investments - Continued**

The table below sets out information about the exposure the Credit Union has to Counterparties for Debt Securities, and Other Investments /Liquid Cash Deposits with Credit Institutions. Amounts held with Financial Institutions are analysed by their Moodys Credit rating at the year end.

	2024	2023
	€	€
Deposits and investments		
A	-	8,750,000
A1	50,547,215	58,338,170
A2	15,739,768	5,567,604
Aa2	14,603,195	1,608,575
Aa3	25,004,194	36,011,740
Baa1	24,668,555	4,956,789
Total deposits and investments	130,562,927	115,232,878
16. MEMBERS' SHARES - FINANCIAL LIABILITIES		
	2024	2023
	€	€
As at 1 October	165,140,853	165,741,358
Received during the financial year	59,299,498	50,912,276
Repaid during the financial year	(54,615,044)	(51,512,781)
As at 30 September	169,825,307	165,140,853
·		

Members Savings (i.e. Shares and Deposits) are distinguished between those which are unconditionally repayable on demand and those which are committed or otherwise pledged to the Credit Union by virtue of loans or guarantees. The Credit Union retains rights to exercise liens over savings where a Member has an outstanding liability to the Credit Union in accordance with Section 20 of the Credit Union Act 1997, (as amended).

	2024 €	2023 €
On Demand Committed	166,927,095 19,527,717	159,473,846 19,960,125
Total	186,454,812	179,433,971

#### 17. 17. MEMBERS' DEPOSITS - FINANCIAL LIABILITIES

	€	€
As at 1 October	14,293,118	12,857,093
Received during the financial year	21,317,531	18,537,802
Repaid during the financial year	(18,981,144)	(17,101,777)
As at 30 September	16,629,505	14,293,118

Interest on Deposits is declared annually by the Board, creditors contain interest payable of €0, (2023: €0).

16.

Continued

for the financial year ended 30th September 2024

#### 18. MEMBER PERSONAL CURRENT ACCOUNTS

	No of Accounts	2024 €	2023 €
Debit balances, including permitted overdrafts	109	(16,787)	(3,661)
Credit balances	1,729	3,728,156	3,290,929
As at 30 September		3,711,369	3,287,268
19. OTHER PAYABLES & ACCRUALS		2024	2023
		€	€
PAYE/PRSI		43,181	50,863
Accruals		634,518	849,733
Other payables		201,082	281,006
	-	878,781	1,181,602

#### 20. 20. CREDIT UNION RESERVES

19.

	Regulatory reserve	Distribution reserve	Operational risk reserve	Other reserves	Total
	€	€	€	€	€
At 1 October 2023 Distribution in financial year Surplus allocation in financial year Other movement in reserves	23,506,427 - 700,000	1,946,991 (211,856) 220,000	1,075,000	3,006,586 - 1,852,447 (52,652)	29,535,004 (211,856) 2,772,447 (52,652)
At 30 September 2024	24,206,427	1,955,135	1,075,000	4,806,381	32,042,943

The Regulatory Reserve of the Credit Union as a % of the total assets as at 30th September 2024 was 10.85% (30th September 2023: 11.01%) which is in excess of the Credit Union's Regulatory Reserve requirement of 10%.

The Operational Risk Reserve of the Credit Union as a % of the total assets as at 30th September 2024 was 0.48% (30th September 2023: 0.50%)

#### **Operational Risk Reserve**

The Board determines from ongoing Risk Assessments the amount held as an Operational Risk Reserve, based on the likely cost of risk events. This must be expressed as a percentage of Assets. The Credit Union must also hold funds in Operational Risk for the purposes of its Member Personal Current Account Services (MPCAS). This amount shall be determined from time based on the present value of obligations to the Members based on percentages as advised by the Central Bank of Ireland. The current MPCAS risk reserve amount is €325.000.

#### Other Reserves

Other Reserves are comprised of the Credit Unions' general reserve, undistributed accumulated surpluses and the community reserve.

Community Reserves are set aside in accordance with the provisions of S44 of the Credit Union Act 1997, (as amended), funds are utilised for social, cultural and charitable purposes, allocations are approved at Annual General Meetings.

Continued

for the financial year ended 30th September 2024
21. FINANCIAL INSTRUMENTS

# The Credit Union is a retailer of Financial Instruments in the form of Personal loans and Savings products, and also uses Financial Instruments to invest in Liquid Assets and manage its Surplus Funds. The Credit Union does not raise funds from wholesale money markets in support of its retail operations. The Credit Union has a formal structure for managing risk, including formal risk policies, risk limits, reporting structures, mandates and other control procedures. This structure is reviewed regularly by the Board. The Credit Union does not use any Derivative Financial Instruments, nor enter into any Financial Instruments for trading or speculative purposes. The Credit Unions Assets and Liabilities are measured on an ongoing basis at amortised cost.

The main financial risks arising from the Credit Union's activities are credit risk, liquidity risk and interest rate risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

#### **Credit Risk:**

21.

The Credit Union's Credit Risk arises from its portfolio of Loans to Members and from potential losses on Investments with other Financial Institutions that could result from the failure of Treasury Counterparties to observe the terms of the contract entered into. The Credit Union has no risk appetite for material credit losses, this is controlled through observations of Legislation and Regulations, the appointment of Committees, Credit quality rules, Underwriting standards and Counterparty limits. All loan applications are assessed with reference to the Credit Union's Lending Policy. Changes to policy are approved by the Board and the approval of loan applications is mandated. Appropriate credit limits have been established by the Board for individual exposures and together with Central Bank Guidelines on credit exposures. Policies are continually monitored by the Board, Board Oversight Committee and Internal Audit. Credit Risk in respect of Treasury Counterparties is assessed using a number of methodologies to include rating agencies and Central Bank Regulations. For Treasury Related Counterparties, the Credit Union is limited to a maximum 20% exposure to any one Counterparty of Investments made.

#### **Liquidity Risk:**

Liquidity Risk is the risk that the Credit Union will encounter difficulty in meeting the obligations associated with its Financial Liabilities that are settled by delivering Cash or another Financial Asset. The Credit Union monitors liquidity requirements on a daily basis in line with specific policies in this area, approved by the Board and in line with Central Bank Requirements. The Liquidity Risk appetite is supported by qualitative and quantitative measures that are monitored by the Board on a monthly basis. The Credit Union's policy is to maintain sufficient funds in a liquid form at all times, to ensure that the Credit Union can cover all fluctuations in funding, retain public confidence in the solvency of the Credit Union and to enable the Credit Union to meet its financial obligations and regulatory ratios. In practice, the contractual maturities are not always reflected in actual experience. For example, Loans to Members may be repaid ahead of contractual maturity or fall into arrears beyond that date. Members Savings accounts which are typically on demand can also be repaid later than on the earliest date on which repayment can be requested.

#### **Market Risk:**

Market Risk is the risk that the Fair Value of future cash flows of a Financial Instrument will fluctuate because of changes in market prices. Market prices comprise three types of risk: currency risk, interest rate risk and other price risk. Of these, only interest rate risk is significant for the Credit Union. The Credit Union is not directly exposed to currency risk as it deals only with products in Euro, and its products are only interest orientated so are not exposed to other pricing risks. The Credit Union is exposed to movements in interest rates reflecting the mismatch between the dates on which interest receivable on Assets and interest payable on Liabilities are next reset to market rates or if earlier, the dates on which the instruments mature. The Credit Union manages this exposure on a regular basis, within the limits set by the Board, however, as the Credit Union only declares its Dividends at the Year End based on such market rates, the Board considers its sensitivity to such rates as marginal.

#### Interest Rate Risk:

The Credit Union's main interest rate risk arises from differences between the interest rate exposures on the receivables and payables that form an integral part of a Credit Union's operations. The Credit Union considers rates of interest receivable on investments and members' loans when deciding on the dividend rate payable on shares and on any loan interest rebate.

for the financial year ended 30th September 2024

Continued

#### 21.1 INTEREST RATE RISK DISCLOSURE

	2024	Average interest rate	2023	Average interest rate
	€	%	€	%
Financial assets				
Gross loans to members	77,155,357	7.40	71,054,726	7.40
Financial liabilities				
Members' shares	169,825,307	-	165,140,853	-
Members' deposits	16,629,505	-	14,293,118	-
	186,454,812		179,433,971	
	======		=======	

#### 21.2 21.2 LIQUIDITY RISK DISCLOSURE

All of the financial liabilities of the Credit Union are repayable on demand except for some members' shares attached to loans.

#### 22. 22. PENSION SCHEME

21.1

Claddagh Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded defined benefit scheme with assets managed by the Scheme's trustees.

On 31 March 2022, the defined benefit scheme ceased to accrual and although staff retained all the benefits that they had earned in the Scheme to that date, Claddagh Credit Union Limited and the employees ceased making regular contributions to the Scheme and ceased earning any additional benefits from the Scheme.

At the date of closure of the Scheme, there was a past service deficit which was allocated to each individual Credit Union based on the total benefits earned by staff in each Credit Union. Claddagh Credit Union Limited's allocation of that past service deficit was \$3,530,080. This total cost was included in the Income & Expenditure account for the year ended 30 September 2022 and this deficit amount was paid to the trustees prior to 30 September 2022. During the year ending 30 September 2024 there were no contributions in respect of a past service deficit payable and hence no charge to the Income and Expenditure account.

As this is a pooled pension scheme, Claddagh Credit Union Limited remains liable to cover the cost of their share of any future increase in the total cost of providing the pension benefits to Credit Union employees who were part of the Scheme. Claddagh Credit Union Limited could exit the Scheme and therefore never have to make a potential additional payment requirement however exiting the Scheme may incur a substantial additional cost

If Credit Unions exit the Scheme, they are required to pay to the trustees the exit amount which the trustees determine is required to fund benefits in respect of their active, deferred and pensioner members on a "no risk" basis. The exiting Credit Union thereby settles any liability they have to contribute to the Scheme in the future without increasing the risk for remaining Credit Unions.

The Scheme is a multi-employer scheme and there is pooling of the assets, and the sharing of risks associated with the liabilities for all participating employers. Judgement is required to assess whether Claddagh Credit Union Limited has sufficient information to provide an appropriate allocation of pension assets and liabilities. An assessment has been performed of the information available and Claddagh Credit Union Limited has determined that there is currently insufficient information available. Consequently, Claddagh Credit Union Limited continues to account for the plan as a defined contribution plan.

An actuarial review of the Scheme is normally carried out every three years by the Scheme's independent, professionally qualified actuary. The actuarial review considers the past and future service liabilities of the Scheme. The last completed triennial actuarial review was carried out with an effective date of 1 March 2023, using the Attained Age valuation method.

The assets and liabilities of the Scheme and the key assumptions are included in the table below at the respective dates of the latest triennial valuation date and the Funding Plan:

Continued

for the finar	ncıal year er	ided 30th	Septembe	er 2024
---------------	---------------	-----------	----------	---------

	1 March 2023 €'m	31 March 2022 €'m
Assets	296.2	283.4
Liabilities	328.5	377.1
Deficit	32.3	93.7

Assumptions used	1 March 2023	31 March 2022
Interest rate curve	Euribor interest rate swap rates (Single Equivalent Rate	N/A
	2.57% per annum)	
Investment return in the period pre- retirement – Exited*	Interest rate curve less 0.50% p.a.	3.35%
Investment return while in receipt of pension – Exited*	Interest rate curve less 0.50% p.a.	0.25%
Investment return in the period pre- retirement – not Exited	Interest rate curve plus 1.40% p.a.	3.35%
Investment return while in receipt of pension – not Exited	Interest rate curve plus 0.00% p.a.	0.25%
Annual indexation of accrued pensions up to retirement	Euro HICPx inflation swap rates (Single Equivalent Rate 2.73% per annum)	2.05%
Annual increases to pension in payment	3%/0%	3%/0%
Life expectancy**		
65 year old male lives to age	88.6	87
65 year old female lives to age	91.4	89
Amount of pension exchanged for tax- free cash at retirement	0%	0%

<sup>\*</sup>Exited refers to members whose sponsoring Credit Union has exited the scheme and is no longer a participating employer

The 1 March 2023 funding valuation was signed on 29 November 2023. Under the Scheme's governing documentation, the Trustees determine the contribution payable by the participating employers, having consulted the Actuary and the Principal Employer. Noting that contributions valued at €32.5m are due from participating employers and the ongoing funding level of 100.1% after allowing for these contributions, the Trustees have determined not to seek further contributions from participating employers at this time.

Claddagh Credit Union Limited's liability in the Balance Sheet in respect of the Funding Plan based on outstanding contributions payable under the Funding Plan is set out in the table below:

	30 September 2024	30 September 2023
Retirement Benefit Liability	€0	€0

<sup>\*\* 31</sup> March 2022: Based on 58% of ILT15 (Males), 62% of ILT15 (Females) and annual improvement to annuity rates post retirement of: Males: 0.30%, Females: 0.25% (improvements from 2014).

1 March 2023: Based on 90% of PNMA00 (Males), 90% of PNFA00 (Females) and annual improvement post retirement of 175% per annum from 2013.

Continued

for the financial year ended 30th September 2024

#### 23. RELATED PARTY TRANSACTIONS

The Credit Union is prohibited from making a loan to a related party which would provide that party with more favourable terms than a loan by the Credit Union to non-related parties (including, without limitation, terms as to credit assessment, duration, interest rates, amortisation schedules, collateral requirements). Officers of the Credit Union under arm's length transactions and in the normal course of business in their capacity as Members of the Credit Union, had the following balances at the year end.

#### Transactions with Related Parties

S.I. No. 1 of 2016, PART 8, requires the Disclosure of the total amount of Loans outstanding to Related Parties and the Loans to such persons as a percentage of the Total Loans Outstanding. According to the Credit Union Act 1997 (Regulatory Requirements) Regulations 2016 Related Parties are (a) a Member of the Board of Directors or the Management Team of a Credit Union; (b) a Member of the family of a Member of the Board of Directors or the Management Team of a Credit Union; or (c) a Business in which a Member of the Board of Directors or the Management Team of a Credit Union has a significant shareholding (10%). A family member means in relation to any person, that person's father, mother, spouse or civil partner, cohabitant, son, daughter, brother, or sister.

47 7	181,050 145,880 46,020 18.040
	47 7

During the year ended 30 September 2024, four loans were advanced to related parties, totaling €28,300. The total value of loans outstanding from related parties as a percentage of total loans at the balance sheet date amounted to 0.19% (2023: 0.24%).

Board and committee members recouped expenditure in respect of out-of-pocket travel expenses incurred of €4,307 (2023: €3,958).

#### 24. 1NSURANCE AGAINST FRAUD

The Credit Union has insurance against fraud in the amount of €5,200,000 (2023: €5,200,000) in compliance with Section 47 of the Credit Union Act 1997, as amended.

#### 25. 25. CAPITAL COMMITMENTS

The Credit Union had no material capital commitments at the financial year-ended 30 September 2024.

#### 26. 26. POST-BALANCE SHEET EVENTS

There have been no significant events affecting the Credit Union since the financial year-end.

#### 27. AN - ORANTA

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2024 €

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Continued

for the financial year ended 30th September 2024

#### 27. COMMUNITY LOAN - FIONTARLANN TEORANTA

In 2000/2001, the Credit Union advanced at arm's length a loan to the sum of €949,898 at an interest rate of 2% per annum on a reducing balance basis to Fiontarlann Teoranta. Heretofore Claddagh Credit Union had the authority to appoint the majority of the Board of Directors to the Company. This authority ceased during the 2024 financial year. The transactions between the Company and the Credit Union for the year are as follows:

	20 <b>20</b> 24 € €	2023 €
At 1 October Interest Charge Repaid in year	::	54,472 770 (55,242)
		-

#### 28. APPROVAL OF FINANCIAL STATEMENTS

2727

The financial statements were approved, and authorised for issue, by the Board of Directors on October 22nd 2024.

# Claddagh Credit Union SCHEDULES TO REVENUE ACCOUNT

for the financial year ended 2024

#### **Schedule 1 - Interest on Loans**

	2024 €	2023 €
Interest on Loans	•	C
Interest on members' loans	5,302,461	4,895,944
Interest on members' loans receivable	178,587	175,224
interest on members really resemble		
	5,481,048	5,071,168
Schedule 2 - Investment Income		
	2024	2023
	€	€
Investment Income	•	•
Investment income received	2,095,919	1,243,610
Investment income receivable within 12 months	560,914	537,077
III Oodinen III oonia Toodivasia Waliii 12 Illahala		
	2,656,833	1,780,687
nıSchedule 3 - Other Revenue		
Iligoriieddie 5 - Other Revende	2024	2023
	2024 €	2023
Other Revenue	€	€
Cash over	3,162	3,481
Fees and commissions receivable	31,887	39.754
MPCAS Income		, -
MPCAS Income	64,082	80,624
	99,131	123,859
Schedule 4 - Regulatory Costs and Interest Charges		
	2024	2023
	€	€
Banking fees and charges	98,418	70,295
Regulatory fees and levies	265,042	443,386
ILCU, CUDA and other affiliation costs	132,188	143,350
Current account costs	120,103	136,304
Other Commissions	79,380	88,316
	695,131	881,651

# Claddagh Credit Union SCHEDULES TO REVENUE ACCOUNT

for the financial year ended 2024

#### **Schedule 5 - Other Management Expenses**

Cother Management Expenses         Training costs       29,889       12,603         Service charges       34,158       31,550         Rent and rates payable       15,978       23,341         General insurance       93,162       80,846         Share and loan insurance       351,688       340,600         Security expenses       44,620       46,272         Light, heat and cleaning       91,078       95,827         Repairs and renewals       64,276       26,734         Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,1	edule 5 -	ent E		
Other Management Expenses           Training costs         29,889         12,603           Service charges         34,158         31,550           Rent and rates payable         15,978         23,341           General insurance         93,162         80,846           Share and loan insurance         351,688         340,600           Security expenses         44,620         46,272           Light, heat and cleaning         91,078         95,827           Repairs and renewals         64,276         26,734           Equipment maintenance         179,431         154,019           Computer equipment and licenses         481,752         468,741           Printing and stationery         14,437         15,382           Promotion and advertising         156,031         155,853           Telephone and postage         29,789         68,414           AGM expenses         47,999         39,000           Chapter and convention expenses         14,728         23,226           Travelling and subsistence         12,186         9,620           Legal and professional fees         126,790         124,518           Audit fees         33,825         33,825           Miscellaneous expenses			2024	2023
Training costs         29,889         12,603           Service charges         34,158         31,550           Rent and rates payable         15,978         23,341           General insurance         93,162         80,846           Share and loan insurance         351,688         340,600           Security expenses         44,620         46,272           Light, heat and cleaning         91,078         95,827           Repairs and renewals         64,276         26,734           Equipment maintenance         179,431         154,019           Computer equipment and licenses         481,752         468,741           Printing and stationery         14,437         15,382           Promotion and advertising         156,031         155,853           Telephone and postage         29,789         68,414           AGM expenses         47,999         39,000           Chapter and convention expenses         14,728         23,226           Travelling and subsistence         12,186         9,620           Legal and professional fees         126,790         124,518           Audit fees         33,825         33,825           Miscellaneous expenses         31,279         45,888           <			€	€
Service charges         34,158         31,550           Rent and rates payable         15,978         23,341           General insurance         93,162         80,846           Share and loan insurance         351,688         340,600           Security expenses         44,620         46,272           Light, heat and cleaning         91,078         95,827           Repairs and renewals         64,276         26,734           Equipment maintenance         179,431         154,019           Computer equipment and licenses         481,752         468,741           Printing and stationery         14,437         15,382           Promotion and advertising         156,031         155,853           Telephone and postage         29,789         68,414           AGM expenses         47,999         39,000           Chapter and convention expenses         14,728         23,226           Travelling and subsistence         12,186         9,620           Legal and professional fees         126,790         124,518           Audit fees         33,825         33,825           Miscellaneous expenses         31,279         45,888           Cash short         3,179         3,653           Don	Other Management Expense	es		
Rent and rates payable       15,978       23,341         General insurance       93,162       80,846         Share and loan insurance       351,688       340,600         Security expenses       44,620       46,272         Light, heat and cleaning       91,078       95,827         Repairs and renewals       64,276       26,734         Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,052	Training costs		29,889	12,603
General insurance         93,162         80,846           Share and loan insurance         351,688         340,600           Security expenses         44,620         46,272           Light, heat and cleaning         91,078         95,827           Repairs and renewals         64,276         26,734           Equipment maintenance         179,431         154,019           Computer equipment and licenses         481,752         468,741           Printing and stationery         14,437         15,382           Promotion and advertising         156,031         155,853           Telephone and postage         29,789         68,414           AGM expenses         47,999         39,000           Chapter and convention expenses         14,728         23,226           Travelling and subsistence         12,186         9,620           Legal and professional fees         126,790         124,518           Audit fees         33,825         33,825           Miscellaneous expenses         31,279         45,888           Cash short         3,179         3,653           Donations and sponsorship         1,052	Service charges		34,158	31,550
Share and loan insurance       351,688       340,600         Security expenses       44,620       46,272         Light, heat and cleaning       91,078       95,827         Repairs and renewals       64,276       26,734         Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,052	Rent and rates payable		15,978	23,341
Security expenses       44,620       46,272         Light, heat and cleaning       91,078       95,827         Repairs and renewals       64,276       26,734         Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,052	General insurance		93,162	80,846
Light, heat and cleaning       91,078       95,827         Repairs and renewals       64,276       26,734         Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	Share and loan insurance		351,688	340,600
Repairs and renewals       64,276       26,734         Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	Security expenses		44,620	46,272
Equipment maintenance       179,431       154,019         Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	0 .		,	•
Computer equipment and licenses       481,752       468,741         Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	•		,	,
Printing and stationery       14,437       15,382         Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052			,	,
Promotion and advertising       156,031       155,853         Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052		nses	,	,
Telephone and postage       29,789       68,414         AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052			,	
AGM expenses       47,999       39,000         Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	•			
Chapter and convention expenses       14,728       23,226         Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052			•	,
Travelling and subsistence       12,186       9,620         Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	•		,	,
Legal and professional fees       126,790       124,518         Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	•	nses	•	•
Audit fees       33,825       33,825         Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	•		,	•
Miscellaneous expenses       31,279       45,888         Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052				
Cash short       3,179       3,653         Donations and sponsorship       1,296       1,052	,		•	
Donations and sponsorship 1,296 1,052			•	•
· · · · · · · · · · · · · · · · · · ·	0 4.0 00		•	•
<b>1,857,571</b> 1,800,964	Donations and sponsorship		1,296	1,052
			1,857,571	1,800,964





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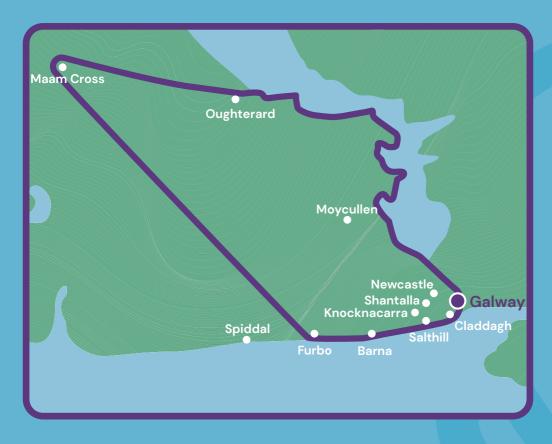
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